

General Terms and Conditions

Galván-Systems Production, Service and Trading Limited Liability Company (hereinafter referred to as Galván-Systems Ltd./ Service Provider) sells its services to its contractual partners and customers (hereinafter referred to as Customer) on the following terms.

Unless otherwise specified in writing, the present General Terms and Conditions shall form an inseparable part of all contracts concluded between the Customer and Galván-Systems Kft., independently of the type of contract

Offer and order

The preliminary offers submitted by Galván-Systems Ltd. (e.g. on the basis of a photo) are for information purposes only. The Customer acknowledges that the final price will be determined at the time of arrival of the workpieces subject to the contract, after their condition is determined. In view of the fact that, by the nature of the activity, the renovation is carried out mostly on used parts, even those that have been in production for several decades, the prices are always determined on the basis of the hours of work required.

By ordering, the Customer accepts that there may be differences in the condition of the individual workpieces, which may result in differences in the price of the various hours of work. The Customer understands and accepts that all quotations issued are for a specific item of work or package of items of work.

We commit to provide a quotation within 14 days. Only the quotation signed in writing in the company's name will be considered valid. The acceptance of the quotation shall also be valid in writing.

The price quotation issued by Galván-Systems Ltd. is valid for 30 days from the date of issue. Orders for chrome plating are accepted by Galván-Systems Ltd. only in writing.

The acceptance of parts delivered for chrome plating will be confirmed electronically with photographic documentation within 21 days of delivery.

Prices and fees

The prices quoted do not include VAT and any delivery or postage costs.

In the event of unforeseeable, non-surfacing damages (which become visible during the work), Galván-Systems Ltd. reserves the right to change the price and deadline, which will be communicated to the Customer in any case, and will send photo documentation electronically, provided that the Customer has provided Galván-Systems Ltd. with an e-mail address. Work involving additional costs shall only be carried out with the Customer's approval. If the additional costs are not acceptable to the Customer, the Customer may refuse to accept the additional costs, subject to payment of the price of the work already performed.

We reserve the right to change the agreed price. The quotation issued may be modified by the Supplier in order to correct unforeseen changes in purchase prices or other factors, such as fuel price increases, energy price increases, inflation, which the Customer will be informed of before the start of the work.

The Customer shall have the right to refuse the work in such cases, subject to payment of the costs already incurred.

In the event of a price change, the written consent of the Customer to the changed price shall be a condition for commencing work.

Galván-Systems Ltd. reserves the right of partial invoicing.

Terms of payment

The Customer agrees to settle the payment for the completed work on the spot in cash or by advance payment upon receipt of the workpieces. The Customer agrees that the Supplier shall only provide the Customer with orders that have already been paid for.

If the Customer pays the amount due by bank transfer, the parties shall be understood to have settled the payment by crediting the amount due irrevocably to the bank account of Galván-Systems Ltd.

In the case of late payment, Galván-Systems Ltd. may charge interest on delayed payments at twice the base rate of the central bank, on a daily basis.

If the Customer cancels his order after the acceptance of the offer issued or after the order has been placed, except in the case of a price change, the costs of any partial works performed shall be charged to the Customer.

Delivery/ handover

The delivery dates communicated by Galván-Systems Ltd. are indicative and may be subject to change due to the performance of Galván-Systems Ltd.'s suppliers and subcontractors, as well as other unforeseen circumstances. For reasons outside the scope of responsibility of Galván-Systems Kft., the delivery date may vary from the delivery date agreed by Galván-Systems Ltd. Galván-Systems Ltd. reserves the right of partial delivery, the costs resulting from this shall be paid by the Customer.

By placing an order, the Customer undertakes to take delivery of the parts declared ready for delivery, either in person or by post, within 1 calendar month of the date of notification. Galván-Systems Ltd. reserves the right to charge an additional fee of HUF 30 000 per month (payable for each month started) for the storage of finished goods beyond 1 month, regardless of the quantity of the order.

The Service Supplier shall inform the Customer in writing and/or by telephone of the fulfilment of the service and of the fact that the Customer may collect the finished product from the Service Supplier. In the event of a delay in taking delivery of the product/article exceeding 30 days (beyond 60 days from the date of the report of completion), the Service Provider shall be entitled to sell the product/article delivered by the Customer on the open market or to destroy it. The Service Provider shall be obliged to account to the Customer for the purchase price received from the sale in compliance with the rules of responsible storage, with the right to deduct the storage fee. In the event of the destruction or sale of the product, the Customer may not make any claim against the Service Provider, but the Customer shall still be obliged to pay the Service Fee and storage fee incurred.

Warranty/ Guarantee

Unless otherwise agreed in writing, we will accept complaints about quality or quantity within 30 working days of delivery.

Galván-Systems Ltd. provides a 12-month warranty on its surface treatments, under normal use. We cannot be held responsible for defects resulting from improper use or careless handling of the goods, the warranty does not cover these cases (e.g. surface and other damages caused by the Customer, scratches caused by cleaning agents, chemicals, technical damage).

Additional conditions for high value orders.

Galván-Systems Ltd. considers orders with a total net value exceeding HUF 800.000 as a high-value order. In the case of such orders, Galván-Systems Ltd. reserves the right to request an advance payment of 45% of the total project amount 2 weeks before the start of the work. The Customer will receive an advance invoice for this on the basis of prior notification. The contractor will start the ordered work only after receipt of the advance payment. The Customer shall pay the balance within 30 days of the completion report and take delivery of the products.

(Note: the date of commencement of work is not necessarily the same as the date of commissioning)